



# AN OVERVIEW OF THE MICROSOFT TEAMS PHONES SYSTEM

If your business already uses Microsoft 365, Microsoft Teams Phone System is the perfect way to streamline your communications.

It transforms Teams into a fully functional phone system, allowing you to make and receive external calls directly within the Teams app – on any device, from anywhere.

## The Benefits of Teams Phones

- ✓ One central app
- ✓ Familiar interface
- ✓ Scalable solution
- ✓ Built for flexibility

## One Platform

No more juggling separate apps or phone systems. With Teams as your central hub, your staff can chat, meet, collaborate, and now call, all from one familiar interface. It provides a seamless experience that boosts productivity and reduces complexity

## Full Flexibility

Whether your team is in the office, working remotely, or on the move, the Microsoft Teams Phone System keeps everyone connected. Make and receive calls from your desktop, laptop, or mobile device; no desk phone required (unless you want one!).

## Fully-Managed

We take care of everything, from initial setup and number porting to ongoing support. Our team ensures a smooth transition and provides expert guidance every step of the way.

We can also supply Teams-certified handsets and headsets if needed.

## Scalable & Cost-Effective

Add or remove users as your business changes, with flexible monthly billing and no long-term contracts. Whether you're a team of five or five hundred, we'll tailor a solution that fits you.

## Enterprise Features

Enjoy all the features you'd expect from a modern phone system, including call queues, auto-attendants, voicemail-to-email, call forwarding, and more.

Plus, everything is managed in the cloud, so there's no hardware to maintain or upgrade.

## Streamline Your Communications

To learn more about Microsoft Teams Phones, please email [chris@systemagic.co.uk](mailto:chris@systemagic.co.uk).

